

# SOCIAL ENGINEERING

## How to recognize and respond to threats

**Social engineering:** Hacking tricks to get users to share account or login information.

### Phishing



Email-based hacking

### Vishing



Phone-based phishing

### Smishing

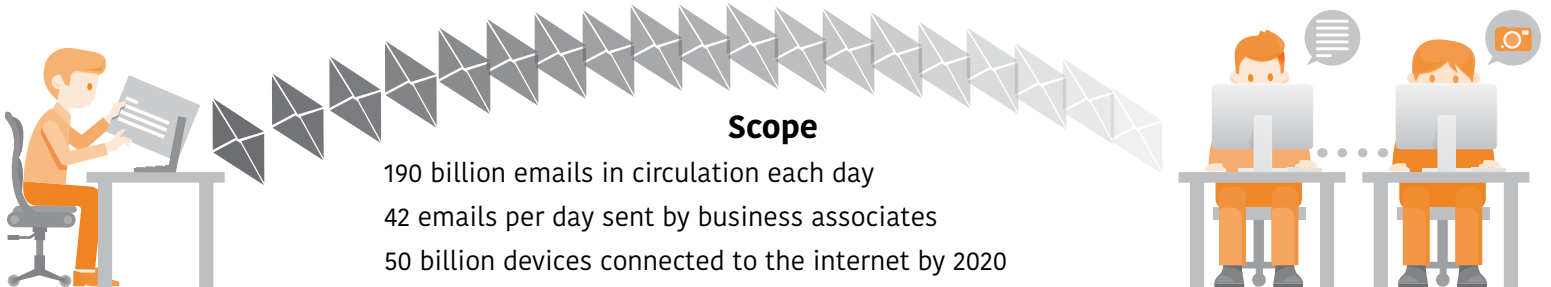


Text-based phishing

### Impersonation



In-person deception



### Risk Factors

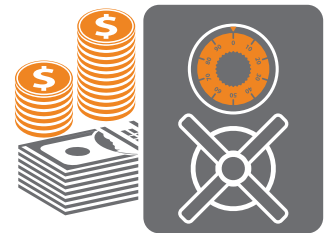
- 28%** chance a business will experience a data breach within 2 years
- 55%** increase in employee-focused phishing attacks
- 36%** of phishing attacks use executable files

### The weakest link is human

- 90%** share names and email addresses without question
- 67%** supply social security numbers, birth dates and employee numbers

### The Costs

- \$3.8 million** cost of average data breach
- \$80 billion** spent on cybersecurity in 2016
- \$6 trillion** amount per year spent on cybercrime damages by 2021



### The Facts



**97%** of attacks employ social engineering tactics.



**91%** of data breaches come from phishing.



**90%** of data attacks could have been prevented.

## How to prevent attacks



**Train associates** on latest schemes and proper protocols.



**DO NOT pay the ransom.** Recover data without paying.



Use a reputable **antivirus software**.



**Employ spam and virus email filters** to block exploits.



Perform **regular backups** to an external hard drive or cloud.



**Detect attacks** using an endpoint protection system and IDS/IPS.



**Disconnect your drive** after data backup to prevent ransomware attacks.